Today I will be speaking with Carly Benjamin, Inpatient Services Director and Mallory Grivner Social Worker and Staff Development Manager from Seasons Hospice and Palliative Care in Phoenixville Pennsylvania.

Seasons Hospice is a community-based organization with an ongoing mission to find creative solutions that add quality to end-of-life care. The caregivers at Seasons Hospice hold steadfast to the patient/family focus of hospice care. They promise to enhance the quality of time by ensuring that neither pain nor declining symptoms will diminish the character of a patient’s remaining days, weeks or months.

1:08    How has hospice changed
2:50    Prognostic indicators for hospice
9:14    When is the right time to call hospice
11:58   What medical treatment do you still receive on hospice
18:00   Types of hospice
25:14   Home care hospice - always supplemental
30:30   Hard being caregiver and loved one
31:29   Medicare criteria for hospice
35:07   Discharge plan while admitting
41:28   Conversation about death has to change
45:31   Foundation of hospice
46:13   What one thing would you like people to know about hospice
47:26   The patient is ready
48:11   Change how we perceive death
49:41   Better education - Honest conversations between physicians and patients
52:15   Caregiver guilt
53:06   Bereavement program
55:57   Don’t be afraid to call hospice and ask questions
Levels of Hospice Care
Inpatient level - routine level - respite and continuous care

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